

EDDIE CAPLAN

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SUMMARY

I have been an IT professional for over 25 years, with emphasis in software & database development and management.

EMPLOYMENT

5/2006-present Sr. Software Engineer, XCast Labs (Formerly GlobalTouch Telecom)

Development and support of Prepaid VoIP Reseller program, traffic reporting, vendor invoice reconciliation, and fraud management.

Programming in PHP (w/Object-Oriented & MVC architecture), MySQL, and JavaScript/AJAX.

1/2001-present Consultant / Owner, Star Archer Inc.

Developed dynamic, interactive, database-driven websites.

Programming in PHP, MySQL, Flash, Actionscript, and JavaScript.

6/1997-12/2000 Director of IT, Primus Telecommunications (Formerly Telegroup)

Led 70-person department, responsible for all Information Technology in Fairfield, IA offices.

This was my final position, the result of three promotions.

Oversaw and managed:

- *Strategic Planning, Objectives, Policies, Budgets*
- *Software development teams using MS' .NET framework, OO languages (Visual Basic, Visual FoxPro, Java), MS' SQL Server*
- *System and database administration teams*
- *Vendor Bill Reconciliation team*
- *Fraud management team*

7/1996-5/1997 Manager, Strouss & Associates (Consulting)

Supervised the schedules, budgets, and deliverables of multiple and simultaneous software development teams (12 people total). *Progress database & software development.*

9/1990-6/1996 Senior Project Manager, Fannie Mae (Washington, DC)

Led 18-person group in multi-million-dollar software development projects.

This was my final position, the result of two promotions.

- *Financial software development, primarily related to REMIC derivatives*
- *Sr. Manager in Fannie Mae's "Object Factory", which established the processes, UML analysis and design techniques, architecture, Objective-C libraries, and development methods for the company's strategic initiative for corporate-wide adoption of Object-Oriented software and system development.*
- *NeXT's Objective C; OO data model over Sybase Relational database; UML modeling; C/C++; Unix*

9/1983-8/1990 Senior Research Programmer, Carnegie Mellon University

Co-Designed and implemented a programming environment for parallel-processing computers, supporting computer science researchers. *Primarily C/Mach (UNIX) environments.*

EDUCATION

1983 Bachelor of Fine Arts (Music), Carnegie Mellon University

REFERENCES

Upon Request